

JOHN G. BICKERMAN

Bickerman Dispute Resolution, LLC
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PHILOSOPHY

As an arbitrator, special master, and allocator, my goal is to run a fair, objective, and, most importantly, efficient process. I immerse myself in the parties' case so that I can manage my role effectively and render a prompt, well-reasoned decision.

As a mediator, I view mediation as a process and not an event. Thorough preparation is fundamental to my approach. I always meet with parties privately in advance of a joint session to better understand their position, interests and goals in their mediation. I see my role as identifying the impediments preventing parties from reaching an agreement and move along a spectrum of techniques to address these impediments. These techniques become more directive as the mediation progresses. Ultimately, the decision to settle rests with the parties. I try to provide parties with the best available information concerning where settlement can be and help them make wise business decisions.

LEGAL AND PROFESSIONAL EXPERIENCE

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| BICKERMAN DISPUTE RESOLUTION, PLLC , Washington, D.C.
<i>Founder and President.</i> Full service Alternative Dispute Resolution firm specializing in mediation and arbitration of complex commercial, insurance, environmental, construction defect, mass tort, public policy and employment disputes. | 1997-present |
| CORNELL UNIVERSITY, SCHOOL OF INDUSTRIAL AND LABOR RELATIONS , Ithaca, NY
<i>Visiting Lecturer.</i> Courses in negotiation, mediation and ADR | 2011 - present |
| GEORGETOWN UNIVERSITY LAW CENTER , Washington, D.C.
<i>Adjunct Professor of Law.</i> Courses in negotiation, mediation and ADR. | 1994-2001 |
| KAYE SCHOLER LLP , Washington, D.C.
<i>Attorney.</i> Full-time ADR practice since 1992; drafted a proposed overhaul of CERCLA; commercial, constitutional, employment and environmental litigation. | 1989-1997 |

UNITED STATES DISTRICT COURT, DISTRICT OF COLUMBIA, <i>Law Clerk. United States District Judge William B. Bryant.</i>	1988-1989
CENTER ON BUDGET AND POLICY PRIORITIES, Washington, D.C. <i>Research Director and Senior Economist</i>	1982-1987
U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES, Washington, D.C., <i>Senior Economist.</i>	1979-1982

PROFESSIONAL ACTIVITIES

AMERICAN BAR ASSOCIATION, Section of Dispute Resolution <i>Past-Chair</i>	2006-2007
AMERICAN ARBITRATION ASSOCIATION <i>Original Member, Master Mediation Panel</i> <i>Member, Various National Mediation and Arbitration Panels</i>	2015-present
AMERICAN COLLEGE OF CIVIL TRIAL MEDIATORS <i>Member, Roster of Neutrals.</i>	2000 to 2006
CPR INSTITUTE FOR DISPUTE RESOLUTION <i>Member, National Panel of Distinguished Neutrals</i> <i>Member, Commission on Ethics and Standards of</i> <i>Dispute Resolution Practice</i> <i>Member, Mediation Committee</i> <i>Member, Panels Advisory Group</i> <i>Member, Panel on Diversity</i> <i>Member, Executive Advisory Committee</i>	1995-present 2003 2009-present
INTERNATIONAL ACADEMY OF MEDIATORS <i>Distinguished Fellow</i>	2009-present
SCHEINMAN INSTITUTE ON CONFLICT RESOLUTION, CORNELL UNIVERSITY, ILR SCHOOL <i>Member, Board of Advisors</i>	2008-present
UNITED STATES CIRCUIT COURT FOR THE DISTRICT OF COLUMBIA <i>Member, Panel of Neutrals</i>	1989-present
UNITED STATES INSTITUTE FOR ENVIRONMENTAL CONFLICT RESOLUTION <i>Original Member, Roster of Neutrals</i>	1992-present
STATE BAR MEMBERSHIPS New York (1989) (resigned 2005)	

Maryland (1989) (inactive 2024)
District of Columbia (1990)

ADMISSIONS

U.S. Court of Appeals for the District of Columbia (1992)
U.S. District Court for the District of Columbia (1990)
U.S. District Court for the District of Maryland (1993)

EDUCATION

GEORGETOWN UNIVERSITY LAW CENTER

J.D., *magna cum laude*, 1988
Order of the Coif; National and International Champion, Jessup International
Moot Court Competition; Member, The Tax Lawyer.

CORNELL UNIVERSITY

B.S., Industrial and Labor Relations, 1978
M.S., Labor Economics and Collective Bargaining, 1979
Sun Elective Studies Award; Teaching and Research Assistant in Collective
Bargaining

SELECTED MEDIATIONS AND ARBITRATIONS

Commercial, Insurance Coverage and Government Contracts (resolved more than \$2 billion in coverage disputes.)

- Insurance Coverage Arbitration for MTBE Liability. Chair of panel arbitrating multi-million dollar dispute over whether absolute pollution exclusion controlled liability for MTBE liability. Unanimous award.
- Gas Pipeline Replacement. Complex dispute among contractor, subcontractor, and contractor's London-based carrier concerning replacement of gas pipeline under major New York State highway. Settlement required resolution of both coverage dispute and contractual dispute for unpaid fees. More than forty separate parties participated in the mediation.
- Environmental Coverage Arbitration. Chair of panel arbitrating multi-million dollar dispute over covered expenses for environmental claims under multiple insurance policies.

- Business Interruption Coverage Claim. Mediated resolution of business interruption claim of minority-owned historic restoration company and its carrier for losses attributable to fire that interrupted its operations.
- Asbestos Coverage Arbitration. Chair of panel arbitrating dispute in excess of \$20 million over coverage for asbestos claims.
- Intergovernmental Water Utility Dispute. Mediated dispute between county and State's largest city over terms of relationship of City's water utility.
- Mediation of Asbestos Claims with Multiple Insurers. Mediation of underlying asbestos claims against seventeen insurers. The goal of the mediation was to develop "coverage in place" settlement. Most of the major CGL insurers are represented in the mediation.
- Arbitration of CERCLA Claims. AAA-appointed arbitrator to tri-partite panel to resolve multi-million claim for coverage between an insurer and its policy holder.
- IMO v. Transamerica, Special Master. Appointed Special Allocation Master by the New Jersey Superior Court in \$1.7 billion insurance coverage dispute to decide multiple motions relating to insurance coverage and *Carter-Wallace* allocation in complex, multi-party dispute. All of the recommended decisions were adopted by the trial court.
- Bermuda Form Coverage Disputes. Over the last five years, successful mediation of four major coverage disputes of Bermuda form manuscript policies.
- Northrop Grumman v. Factory Mutual. Mediation of first-party coverage dispute arising out of Hurricane Katrina.
- AHEPA Affordable Housing Corp. v. Allied World Assurance Co. Resolution of insurance coverage dispute related to alleged faulty construction and mold contamination.
- Arbitration of Dispute between Big Four Accounting Firm and Client. Chair of Arbitration Panel. Arbitration of contract claim for services rendered by major accounting firm.
- Whistleblower Litigation. Successfully mediated several multi-million dollar civil whistleblower actions, including those against FedEx and Accenture.
- Liquori v. Wells Fargo. Successfully mediated class action dispute concerning mortgage guarantee insurance.
- Pharmaceutical Insurance Coverage Disputes. Successfully mediated complex insurance coverage dispute regarding manuscript policy for multiple carriers and a major multi-national pharmaceutical company.

- One Meridian Plaza Building Fire. Served as neutral panel arbitrator of a multi-million dollar complex case involving the liability of multiple defendants for the destruction of a large office building in downtown Philadelphia.
- Wang / PRC. Resolved dispute between major defense contractor and subcontractor over alleged failure to perform.
- Wellington Asbestos Agreement. Appointed to mediate more than one dozen matters between signatories of the Wellington Asbestos Agreement.
- New Jersey Department of Community Affairs v. U.S.F. & G. Resolved coverage dispute involving bankrupt insured over allegedly defective product.
- PPG v. Various Insurance Carriers. Successfully mediated disputes with more than one dozen carriers over disputed coverage for environmental claims.
- Asarco v. Various Insurance Carriers. Successfully resolved disputes for insurance coverage for environmental claims against various insurance carriers.
- Microsoft Corporation v. Zurich American Insurance Company, et al.. Appointed by federal court to mediate insurance coverage dispute between Microsoft and its carriers over duty to defend and indemnify Microsoft.
- Aetna Casualty & Surety Co. v. Ply-Gem Industries, Inc., et al. Mediated eight distinct insurance coverage disputes between one party and its insurance carriers.
- J. Cooper & Assoc. v. United States. Mediation of 8a minority contractor against the Small Business Administration over alleged breach of contract.
- United States Minerals v. American Insurance Co., et al. Mediated multi-million dollar coverage disputes regarding underlying asbestos claims.
- The Stackpole Corporation v. Pennsylvania Manufacturers' Association, et al. Mediated multi-million dollar insurance coverage dispute regarding underlying environmental property damage claims.
- Allegheny Pittsburgh Coal Co., et al. v. North River Insurance Co., et al. Successfully mediated multi-million dollar insurance coverage dispute regarding underlying asbestos claims.
- Osmose Wood Preserving, Inc. v. Crum & Forster Corporation. Resolved dispute involving interpretation of settlement agreement.
- American Re-Insurance Company v. Security Insurance Company. Mediated dispute concerning interpretation of re-insurance treaty.

Environmental (Substantial experience mediating and arbitrating statutory claims relating to CERCLA, RCRA, EPCRA, TSCA, Clean Air Act and Clean Water Act. Mediated and arbitrated matters requiring allocation of liabilities. Mediated matters in every EPA Region of the United States.)

- Arbitration of Private Superfund Action Between Owners of Contaminated Property in North Carolina. Chaired panel. Extremely challenging allocation of liability between two former owners of site that required analysis and determination of complex hydrological conditions. Unanimous award.
- Woburn Superfund Action. (Site was the basis for *A Civil Action* movie and book.) Mediated resolution of EPA claims against more than one dozen PRP's; most had only tangential connection to the site. Information connecting the PRP's was very limited. Despite very limited evidence and lengthy two-year negotiation, all but two parties resolved their claims through the mediation. At the outset, most parties thought resolution would be impossible.
- United States v. General Electric. Successfully resolved Berkshires superfund matter concerning the removal of PCB-contaminated sediment from the Housatonic River and the clean-up of the river under the Superfund program. This decades-old dispute was viewed by many as insolvable outside of litigation.
- National Water Supply Alliance. Facilitated formation of association/organization to represent municipal and state water supply users from across the United States for the purposes of promoting their interests before Congress and federal agencies, including the United States Army Corps of Engineers and the United States Bureau of Reclamation.
- United States v. Stanley Black & Decker. Mediation of Superfund enforcement action in Rhode Island.
- MTBE Litigation. Mediation of several separate actions in different states against major fuel oil companies regarding the potential liability for a fuel additive that allegedly caused contamination of groundwater.
- FPL v. United States. Arbitrated dispute arising out of contract for the removal of nuclear waste pursuant to a contractual arbitration agreement between the United States and FPL.
- Grace v. Zotos. Resolution of decades-old private Superfund allocation dispute in upstate New York.
- EPA v. Barrick-Cortez. Successful mediation of enforcement dispute over compliance with EPCRA by Utah gold-mining company. Settlement contained novel provisions related to steps the private company would take that placed both parties in a win-win position that would not have been possible had the matter been litigated.

- Top 5 Oil Company v. Refinery. Party arbitrator in multi-million-dollar contract dispute over environmental liabilities.
- General Electric v. the United States. Resolved government contractor claims against the United States Air Force regarding alleged response costs under CERCLA at former Air Force site.
- Durham Meadows. Mediation of RCRA enforcement action in Connecticut. Assisted parties conduct additional investigation that led to settlement.
- Hanford Nuclear Facility. Mediation of dispute between the State of Washington and the United States Department of Energy over the failure of the United States to meet obligations under a Tri-Party Agreement between DoE, EPA and the State regarding clean-up and remediation of federal nuclear facility.
- Crane Co. v. United States. Successfully resolved a CERCLA cost dispute against the United States.
- Aliso v. United States. CERCLA cost recovery dispute for alleged response costs arising out of World War II synthetic rubber plant.
- Earth Justice v. District of Columbia. Challenge to NPDES permit issued to the District of Columbia government by EPA Region 3. Settlement resulted in the issuance of an amended permit.
- Interfaith Community Organization v. Honeywell. Settled attorney's fees dispute stemming from environmental litigation in New Jersey.
- Cranbury Development Corp. v. Maxxam. Successfully mediated a CERCLA cost recovery dispute among successive landowners against the United States.
- Washington Navy Yard. Successfully mediated first negotiated NPDES permit for Region 3 involving discharges into the Anacostia River.
- United States v. Boise Cascade. Successfully resolved Clean Air Act enforcement action against wood products manufacturer.
- Metlakatla Indian Community. Developed protocol for allocating financial responsibility for remediation of more than 100 hazardous waste sites on Annette Island, AK. Parties included the Metlakatla Indian Community, the United States Army Corps of Engineers, the Federal Aviation Administration, Chevron, United States EPA, and the Bureau of Indian Affairs.
- Washington Group International, Inc. Effectively resolved CERCLA dispute where principle PRP was a debtor who had emerged from Chapter 11.

- B.F. Goodrich et al. v. Murtha, et al. Resolved liability and apportionment issues associated with the alleged dumping of hazardous materials by multiple PRPs at two CERCLA sites in Connecticut.
- In Re: Raymark. Mediated brownfields dispute concerning potential commercial development of former CERCLA site.
- Bemis/Perval v. United States. Helped settle CERCLA dispute between Fortune 100 company and the United States where both private party and the United States were PRPs.
- United States v. BP Amoco, Inc. Resolved Clean Air Act enforcement action against major oil refiner. The settlement agreement provided the template that has been used by the United States in other refinery enforcement actions under the CAA and has been highlighted as an example of successful mediations on the Department of Justice ADR website.
- Laurel Park Coalition v. Gerald Metals, Inc. Resolved apportionment issues between numerous PRPs for costs associated with the clean up of various CERCLA sites in Connecticut. Commercial, Insurance Coverage and Government Contracts (resolved more than \$2 billion in coverage disputes.)

Construction

- Naval Academy Construction Dispute. Arbitrated dispute over delay damages brought by the United States Navy against contractor and subcontractor over the completion of state-of-the-art building in Annapolis, MD.
- Hudson Yards. Arbitration of dispute between general contractor and concrete contractor and the application of insurance coverage for damages.
- District of Colombia Commercial Renovation. Sole arbitrator in dispute between Owner and General Contractor over failure to pay for work performed.
- Grande at Riverdale v. D.R. Horton. Multi-million dollar dispute against largest residential homebuilder in the United States over alleged defects in construction and financial claims. More than thirty parties are defendants. Pending in New Jersey Superior Court.
- Four Seasons at Chester v. K. Hovnanian. Multi-million dollar dispute over alleged construction defects from the installation of EIFS exterior wall system causing water infiltration. More than two dozen parties participated in the negotiation.
- 2200 M Street / Millennium Partners. Complex mediation of construction defect case involving extraordinary water damage to very high end condominium in Washington, DC. Owner had required general contractor and all subcontractors to participate in insurance

program. Settlement required resolution of complicated insurance issues and questions of fact relating to construction issues.

- K. Hovnanian v. National Credit Union of America. Mediation of construction related disputes related to financing issues.
- Manors at Lawrenceville. Mediation of multiple construction defect issues related to construction of independent living facility in Princeton, NJ.
- Laura v. Bayview. Successfully resolved a construction defect dispute over a multi-million dollar single-family home in New Jersey.
- Port Liberte Condominium Association v. Sordoni. Successfully mediated ten-year-old multi-party construction dispute of high-rise condominiums overlooking New York Harbor with claimed damages in the tens of millions of dollars. Claims involved damages from application and use of synthetic stucco. More than thirty parties participated in the settlement. Two other mediations to resolve the dispute had failed.
- The Enclave v. Perini Corp., et al. Mediated residential high-rise condominium construction defect dispute in Atlantic City, New Jersey.
- Stong v. Chester Housing Authority. Successful mediation of alleged claims for damages for delay, construction defects and back charges of action in federal district court.
- Manor at Wayside Condominium Association, Inc. v. SM&W Associates, et al. Mediated a complex construction defect case involving a condominium association in West Orange, New Jersey.
- Keating Pyramid v. Philadelphia Housing Authority. Successfully mediated damages for delay claim against municipal agency.
- Sea Dunes Condominium Association v. Fleet Bank. Successfully resolved multi-million dollar construction defect claim involving seaside high rise condominium. More than one dozen parties participated in settlement.
- Ryan Homes v. Hoover Treated Wood Products, et al. Mediated multi-million dollar resolution of claims between a national homebuilder and key defendants.
- Forrestal Village Community Services Association, et al. v. Princeton Landing Construction Corp., et al. Mediated a consolidated subrogation and construction defect action involving over twenty subcontractors.
- Opequon Public Service District Dispute. Mediated construction defect case involving a water purification facility in West Virginia.

- Harmon Cove IV Homeowners Association v. The Coastal Group, Inc. Mediated multi-million dollar settlement of claims arising over the construction of residential condominiums in Secaucus, New Jersey.

Federal, State and Tribal Public Policy

- Colorado River Cooperative Agreement. Mediation over six years of water rights in the Colorado River Basin in Colorado between the City of Denver and other front range entities and multiple West Slope parties, including three headwater counties, the Grand Valley, the Colorado River Conservation District, and Vail Resorts.
- Denver Airport / Adams County Dispute. Facilitation of negotiations over revision of 25-year-old agreements regarding the use and development of Denver Airport.
- Grand Canyon Skywalk Mediation. Resolution of contractual dispute between the Hualapai Nation and a foreign corporation regarding the construction and management of the Grand Canyon Skywalk.
- Coeur d'Alene Tribe v. Avista Corporation. Resolution of action brought by tribe in the context of a FERC relicensing for trespass damages and new conditions.
- Arbitration of Obligation of Tribe to Pay State Taxes on Sale of Gasoline. Sole arbitrator of dispute between Tribe and State of Washington over gasoline tax revenues for sale to non-tribal members.
- State of Washington v. the Yakama Nation. Successful resolution of a dispute between the State and the Yakama nation concerning the collection of taxes on tobacco products sold by the Tribe. However, the Nation abandoned the settlement after an election resulted in the change of leadership. Per the parties' agreement, I rendered an arbitration award in favor of the State. After this ruling the Nation sought judicial relief. After years of litigation, the United States Supreme Court, in an opinion written by Justice Gorsuch vindicated the Nation's position pursuant to its treaty rights.
- Suquamish Indian Tribe of the Port Madison Reservation v. Foss Maritime. Resolution of dispute between the Tribe and Foss Maritime under the federal Oil Spill Act for damages to a sacred site as a consequence of a Christmas Eve oil spill in the Puget Sound.
- Lower Elwha Klallam Tribe v. the State of Washington. Successfully mediated a highly controversial and emotional dispute over the return of tribal remains to an historic burial ground in Port Angeles, WA. Perhaps one of the oldest archaeological sites in the United States, the settlement may become a precedent for Indian burial disputes throughout the United States.
- Cobell v. Norton. Mediation of dispute over the Department of Interior's historical and current fiduciary responsibilities to Individual Indian Money (IIM) trust account beneficiaries.

- United States Forest Service and the State of Montana. Mediation of compact between the United States and the State of Montana regarding future water rights and the management of water rights within Forest Service lands.
- Kalispel Tribe of Indians – Land Into Trust. Successfully mediated a dispute between the Kalispel Tribe of Indians, Spokane County, WA and the City of Airway Heights, WA regarding local agreements relating to land being taken into trust by the United States Department of Interior.
- United States v. Michigan. Successfully resolved dispute over implementation of 1836 Treaty rights involving five northern Michigan Native American tribes, the State of Michigan, and the United States in northern Lakes Michigan, Huron, and Superior. Consent Decree sets forth a comprehensive and creative approach for the management of fisheries in these lakes while providing greater opportunities for tribal commercial harvest without sacrificing needs of state sport fishermen.
- City of Everett /Tulalip Tribes. Mediation of water rights / natural resources dispute between the City of Everett and the Tulalip Tribes. The parties successfully resolved the development of a parcel of land on the Snohomish River and signed an Alliance under which they will cooperate on future disputes.
- Hopi/Navajo Landfill Mediation. Assisted parties to develop a joint plan for re-mediation and permanent closure of shared landfill. Participating parties included the Hopi Tribe, the Navajo Nation, United States EPA, Bureau of Indian Affairs, and the Bureau of Reclamation. Mediation involved complex issues regarding source(s) of contamination and extent of groundwater contamination.
- United States v. 844 Acres. Successfully mediated Fifth Amendment takings claims by landowners against the United States involving oil and gas rights.
- Norman, et al. v. United States. Resolved issues underlying allegations that a wetlands designation constituted a violation of the takings clause of the Fifth Amendment.
- Rio Grande Project Mediation. Mediated dispute among several irrigation districts, the United States, the states of New Mexico, Colorado and Texas, a Pueblo tribe, and two cities, over the use and control of water in the Rio Grande Project. Worked in conjunction with the United States District Court in Albuquerque, New Mexico.
- Great Lakes Mediation (Wisconsin v. Illinois). Mediated ninety-year-old dispute between states of Illinois, Michigan, Wisconsin, New York, Indiana, Minnesota, Ohio, and Pennsylvania, and the United States concerning diversion of water from Lake Michigan allegedly in violation of two Supreme Court consent decrees. The dispute dated back almost 100 years and was deemed to be intractable at the outset of mediation.
- Lake Gaston Pipeline Dispute. Mediated partial settlement of decades-old dispute over inter-basin transfer of up to 60 million gallons of water per day from the Roanoke River

Basin to southeastern Virginia. The State of North Carolina and the City of Virginia Beach participated in the mediation.

- Animal Protection Institute v. Babbitt. Successfully mediated a decade-old dispute brought by animal interest groups against the United States Interior Department regarding the treatment of wild horses and burros gathered from public lands under a federal statute.

Mass Tort / Class Action Claims

- Craftwood Lumber Co. v. Interline Brands, Inc. Resolution of class action lawsuit under the Telephone Consumer Protection Act, as amended by the Junk Fax Prevention Act.
- Liquori v. Wells Fargo. Successfully mediated class action dispute concerning mortgage guarantee insurance.
- Equal Rights Center v. Washington Metropolitan Transportation Agency. Mediation of class action brought by the Lawyers Committee for Civil Rights for the alleged failure to provide comparable services to disabled customers.
- Synthetic Stucco Dispute. Spearheaded effort to resolve nationwide class action concerning water infiltration in residential homes.
- Fire Retardant Plywood Mediation. Adjunct Mediator to New Jersey Superior Court. Mediated settlement of more than 100 separate actions pending throughout New Jersey. More than 40,000 homeowner claims were resolved at a total cost of more than \$60 million.
- K. Hovnanian v. Hoover Treated Wood Products, et al. Mediated model agreement resolving claims at more than 70 sites at which Hovnanian constructed residential units containing fire retardant treated ("FRT") plywood roof sheathing.
- Calton Homes v. Osmose Wood Preserving, Inc. Applying model agreement, resolved more than one dozen separate actions brought by Calton or homeowners who purchased its homes over claims involving FRT plywood.

Employment

- Sexual Orientation Discrimination Case. Resolved dispute for discharge for alleged sexual orientation bias.
- Financial Advisor v. Major Broker. Multi-multi-million dollar mediation of breach of employment contract.
- Government Relations Specialist v. Government Contractor. Mediation of wrongful termination and sex discrimination claim.

- Class Action Sexual Discrimination Claim Against Federal Agency.
- Various Employees v. Gallaudet University. Resolved dispute between university and five members of its faculty over the failure to promote and offer tenure.
- Enzor, et al. v. Reno. Mediated nationwide class action dispute involving the Bureau of Prisons concerning alleged violations of Title VII of the Civil Rights Act of 1964.
- Call v. Data Broadcasting, et al. Resolved complex employment suit involving executive compensation.
- Lindner v. Generic Pharmaceutical Industry Association. Mediated employment case involving claims of breach of contract, promissory estoppel and sex discrimination.

Intellectual Property

- Information Technology – Mediated claim for alleged malpractice related to breach of intellectual property licensing agreement.
- Kaken Pharmaceutical Co. v. Oblon, Spivak, McClelland, Maier & Neustadt. Successfully resolved complex malpractice claim concerning biological patents.
- Patten v. D.C. Dept. of Human Services. Served as party arbitrator of an employment dispute involving the Randolph-Sheppard Act, 20 U.S.C § 107 (a).

DISPUTE RESOLUTION SYSTEMS DESIGN

- Retained by Fortune 10 company to design dispute resolution system for use in preventing disputes with spin-off company.

SELECTED LECTURES AND TRAINING

ONTARIO BAR ASSOCIATION

Panelist, “Class Actions and Arbitration: Where Do They Intersect?” (June 2020).

CPR INSTITUTE, INSURANCE AND ENVIRONMENTAL COMMITTEES

Moderator, “Insurance in the Time of a Pandemic.” (April 2020).

Moderator, “Risk in the Climate Crisis: Breaking the Policy Gridlock and Insuring for Impact.” (September 2019).

AMERICAN BAR ASSOCIATION, SECTION OF DISPUTE RESOLUTION

Speaker, “What Happens When You Lose Data that You Thought Was Secret and Money that You Thought Was Secure: Mediating and Arbitrating Cybersecurity Disputes.” (March 2018).

ANATOMY OF CONSTRUCTION ARBITRATION

Speaker/Moderator, Panel "Commencement of Arbitration." (September 2016).

2016 CLAIMS COLLEGE SCHOOL OF CLAIMS MEDIATION

Faculty Member, Taught module on "Perception and Psychological Barriers" as part of 3-day program to train insurance claims professionals. (September 2016).

AMERICAN BAR ASSOCIATION, SECTION OF DISPUTE RESOLUTION

Panelist, "Mediation FAQ: Your Questions Answered by Experts," Over 1,500 participants attended this webinar. (July 2016).

AMERICAN BAR ASSOCIATION, SECTION OF DISPUTE RESOLUTION

Panelist, "Preparing to Mediate." (January 2016).

CLAIMS LITIGATION MANAGEMENT, SCHOOL OF CLAIMS MEDIATION

Faculty Member, Taught 3-hour class on "The Mediation Process: Negotiating within the Mediation & Impasse Breaking Techniques," (September 2015).

PUBLICATIONS

"Covid-19 Insurance Disputes Need Creative Solutions", Law 360 (June 2020).

"The Future is Now: Videoconferencing in the Era of Covid-19", American Bar Association (Spring 2020).

"Building a Mediation Practice," Dispute Resolution Journal (Spring 2017).

"Using the Right Strategy to Mediate Environmental Disputes," Dispute Resolution Journal (May/July 2012).

"Adapting Mediation to What Users Want," Maryland Bar Journal (March 2012).

"Giving Mediation Clients What They Want," The National Law Journal (November 14, 2009).