



EMPLOYMENT:

<u>Glass Mediations</u>, San Diego, CA 2001-Present: Selected as the mediator in over 4,000 cases since becoming a full-time mediator in 2001. The mediations conducted have been litigated and pre-litigated cases involving real estate, business, employment, personal injuries, insurance, professional negligence, construction defects, contractor disputes, collection matters, consumer claims, School District claims, Native American sovereign immunity, family disputes, and probate disputes.

<u>Real Estate Cases</u>: Residential non-disclosure against sellers, brokers, home inspectors, termite inspectors, mortgage brokers, and appraisers; wrongful foreclosures; loan modifications; MERS; loan fraud; investment fraud; lender vs. broker; water intrusion/mold; buyer vs. seller; breach of fiduciary duty; commission disputes; insurance coverage questions; title issues; commercial and residential lease disputes; subdivisions; condo conversions; trees; fences; views; commercial transaction issues; partnership/joint venture dissolutions; Homeowner Association issues; CC&R enforcement; deposit disputes; partition actions; easements; encroachments; adverse possession; trespass; drainage issues; and boundary disputes.

<u>Business Cases</u>: Bank fraud; employee embezzlement; contract disputes; partnership dissolution; shareholder claims; entity dissolutions/accountings; investment fraud; Ponzi schemes; purchase/sale agreements; copyright/patent disputes; intellectual property disputes; commercial sales; foreign investments; lender/borrower liability; and breach of contract.

<u>Employment Cases</u>: Sexual harassment; wrongful termination; retaliation; constructive discharge; wage and hour class action; wage and hour individual; overtime; meal and rest breaks; commission disputes; sexual abuse; age discrimination; disability discrimination; race discrimination; gender discrimination; religious discrimination; misclassifications; and fraudulent inducement.

<u>Personal Injury Cases</u>: Wrongful death; premises liability; trip/slip and fall; auto; motorcycles; bicycles; assault/battery; rape; molestation; child pornography; product liability; tainted food; Native American sovereign immunity; police misconduct; civil

rights violations; intermediate care facilities; nursing homes; hospitals; worker's compensation; and construction site accidents.

Insurance Cases: Bad faith; Subrogation; Fire loss; Water loss; Coverage; Duty to defend; Indemnity; and Additional Insureds.

<u>Professional Negligence Cases</u>: Legal Malpractice; Medical Malpractice; Dental Malpractice; Accountant Malpractice; Insurance Agent Malpractice; Design Professionals; Contractors; and Real Estate Professionals (brokers, appraisers, escrow officers, inspectors, and lenders).

<u>Construction Defect Cases</u>: Condominiums; Single Family; and Commercial.

<u>Contractor Dispute Cases</u>: Fire restoration; Flood remediation; Remodels; Custom Homes; Mechanic's Liens; Bond Claims; Public Works Projects; Water Districts; Municipalities; and Utility Companies.

<u>Collection Cases</u>: Notes; Retail sales; Judgments; Commercial loans; and Consumer debt.

<u>Consumer Claims</u>: Class Actions; Unfair Business Practices; Lemon Law disputes; Auto Repair claims; Wrongful repossessions; Automobile financing; ADA; Unruh Act; Consumer loans and financing disputes.

<u>School District Claims</u>: Charter School revocation; bodily injury; negligent supervision; bullying; assault/battery; sports injuries; bus accidents; and premises liability.

<u>Native American Sovereign Immunity Cases</u>: Personal injury claims on reservation land; health care coverage; and direct claims against tribal members.

<u>Family Disputes</u>: Only those claims or matters directly related to real estate and/or business disputes.

<u>Probate Disputes</u>: Only those claims or matters directly related to real estate and/or business disputes.

<u>Law Offices of Douglas A. Glass</u>, San Diego, CA 1984-2001: Multi-disciplinary practice representing plaintiffs (60%) and defendants (40%) in a wide range of cases.

<u>Law Offices of Frank V. Crudo</u>, San Diego, CA 1984: Plaintiff's personal injury law firm with emphasis on auto accidents, construction accidents, and negligently caused injuries.

<u>Gibson & Kennerson</u>, San Diego, CA 1982–1984: Insurance defense law firm with emphasis on construction defects, personal injury, and professional negligence.

HONORS AND AWARDS:

Best Lawyers in America® 2017 Lawyer of the Year – Mediation, San Diego California's Top 50 Neutrals in 2013 – Daily Journal Publication Best Lawyers in America® (2008–2020) – Mediation San Diego Super Lawyers® (2010–2011) – Mediation AV rated by Martindale–Hubbell Outstanding Trial Lawyer Award, Consumer Attorneys of San Diego 1997 President, Association for Conflict Resolution – San Diego Chapter 2004 President, California Western School of Law Alumni Association – 1992–1994 Board of Directors, ACR – San Diego Chapter 2001–2003 Board of Directors, Consumer Attorneys of San Diego 2000 Co-founder, Association for Dispute Resolution – San Diego, Inc. 2004

MEMBER SHIPS:

San Diego Superior Court Civil Mediation Panel Southern California Mediation Association The California Academy of Distinguished Neutrals

EDUCATION:

University of California, Santa Barbara (attended 1972-1974) San Diego State University, Bachelor of Science (Business Administration) 1977 California Western School of Law, San Diego, CA Juris Doctor 1982

[January 2020]