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RESOLUTION

DOUGLAS A. GLASS

CURRICULUM VITAE 2024

EMPLOYMENT:

Signature Resolution, California. September 2021 to present: Selected as the mediator in over 4,400 cases since becoming a full-time mediator in 2001. The mediations conducted have been litigated and pre-litigated cases involving real estate, business, employment, personal injuries, insurance, professional negligence, construction defects, contractor disputes, collection matters, consumer claims, School District claims, Municipalities; Native American sovereign immunity, family disputes, probate disputes, PAGA and Class Actions.

Real Estate Cases: Habitability; Water intrusion/mold; Landlord/Tenant; Rent Control; nuisance; trespass; drainage issues; boundary disputes; residential non-disclosure against sellers, brokers, home inspectors, termite inspectors, mortgage brokers, and appraisers; wrongful foreclosures; loan modifications; MERS; loan fraud; investment fraud; lender vs. broker; buyer vs. seller; breach of fiduciary duty; commission disputes; insurance coverage questions; title issues; commercial and residential lease disputes; subdivisions; condo conversions; trees; fences; views; commercial transaction issues; partnership/joint venture dissolutions; Homeowner Association issues; CC&R violations and enforcement; deposit disputes; partition actions; easements; encroachments; and adverse possession.

Business Cases: Bank fraud; employee embezzlement; contract disputes; partnership dissolution; shareholder claims; entity dissolutions/accountings; investment fraud; Ponzi schemes; purchase/sale agreements; copyright/patent disputes; intellectual property disputes; commercial sales; foreign investments; lender/borrower liability; and breach of contract.

Employment Cases: Discrimination regarding age, disability, race, gender, pregnancy, and religion; sexual harassment; sexual battery; wrongful termination; retaliation; constructive discharge; PAGA; wage and hour class action; wage and hour individual; overtime; meal and rest breaks; commission disputes; misclassifications; and fraudulent inducement.

Personal Injury Cases: Ride share; personal scooters; wrongful death; premises liability; trip/slip and fall; auto; motorcycles; bicycles; assault/battery; rape;

SIGNATURE

RESOLUTION

murder; molestation; child pornography; product liability; tainted food; Native American sovereign immunity; police misconduct; civil rights violations; intermediate care facilities; nursing homes; hospitals; worker's compensation; and construction site accidents.

Insurance Cases: Bad faith; subrogation; fire loss; water loss; coverage; duty to defend; Indemnity; made whole doctrine; and Additional Insureds.

Professional Negligence Cases: Legal Malpractice; Medical Malpractice; Dental Malpractice; Accountant Malpractice; Insurance Agent Malpractice; Design Professionals; Contractors; and Real Estate Professionals (brokers, appraisers, escrow officers, inspectors, and lenders).

Construction Defect Cases: Single Family; Condominiums; and Commercial.

Contractor Dispute Cases: Fire restoration; Flood remediation; Remodels; Custom Homes; Mechanic's Liens; Bond Claims; Public Works Projects; Water Districts; Municipalities; and Utility Companies.

Collection Cases: Notes; Retail sales; Judgments; Commercial loans; and Consumer debt.

Consumer Claims: Class Actions; TCPA; DNC; Unfair Business Practices; Lemon Law disputes; Auto Repair claims; Wrongful repossessions; Automobile financing; ADA; Unruh Act; Consumer loans and financing disputes.

School District Claims: Charter School revocation; bodily injury; wrongful death; negligent supervision; bullying; assault/battery; sports injuries; bus accidents; and premises liability.

Native American Sovereign Immunity Cases: Personal injury claims on reservation land; health care coverage; and direct claims against tribal members.

Class Actions: Unruh Civil Rights; Wage/Hour; Consumer; TCPA; DNC.

Family Disputes: Only those claims or matters directly related to real estate and/or business disputes.

SIGNATURE

RESOLUTION

Probate Disputes: Undue influence; Elder Abuse; capacity; will contests; executor and trustee challenges.

Glass Mediations, San Diego, CA January 2001–September 2021. Conducted over 4,000 civil mediations privately and for the San Diego Superior Court Mediation Program Panel.

Law Offices of Douglas A. Glass, San Diego, CA 1984–2001: Multi-disciplinary practice representing plaintiffs (60%) and defendants (40%) in a wide range of cases.

Law Offices of Frank V. Crudo, San Diego, CA 1984: Plaintiff's personal injury law firm with emphasis on auto accidents, construction accidents, and negligently caused injuries.

Gibson & Kennerson, San Diego, CA 1982–1984: Insurance defense law firm with emphasis on construction defects, personal injury, and professional negligence.

HONORS AND AWARDS:

Best Lawyers in America® 2017 Lawyer of the Year – Mediation, San Diego

California's Top 50 Neutrals in 2013 – Daily Journal Publication

Best Lawyers in America® (2008–2024) – Mediation

San Diego Super Lawyers® (2010–2011) – Mediation

AV rated by Martindale–Hubbell

Outstanding Trial Lawyer Award, Consumer Attorneys of San Diego 1997

President, Association for Conflict Resolution – San Diego Chapter 2004

President, California Western School of Law Alumni Association – 1992–1994

Board of Directors, ACR – San Diego Chapter 2001–2003

Board of Directors, Consumer Attorneys of San Diego 2000

Co-founder, Association for Dispute Resolution – San Diego, Inc. 2004

MEMBERSHIPS:

The California Academy of Distinguished Neutrals

EDUCATION:

University of California, Santa Barbara (attended 1972–1974)

San Diego State University, Bachelor of Science (Business Administration) 1977

California Western School of Law, San Diego, CA Juris Doctor 1982

[January 2024]