



Anne Kevlin, Esq.

200 Second Ave. South #730 St. Petersburg FL 33701
727.404.4855 | e: anne@kevinmediation.com

QUALIFICATIONS

- Florida Supreme Court Certified Circuit Civil and County Mediator
- Florida Qualified Arbitrator
- Member, National Academy of Distinguished Neutrals
- Litigation attorney and former insurance executive skilled in management, strategy, and performance analytics.
- Experienced leader in complex claim exposure analysis, litigation strategy, process, and metrics, predictive analytics and performance dashboards, risk management and compliance, vendor management, and regulatory and legislative advocacy.
- Specialist in Florida and nationwide property and liability insurance, surplus lines, and London insurance market.
- Master's in Management from Harvard Extension School; CII Award in London Market.
- Certificate, Mediation and Conflict Management, Harvard Law School Program on Negotiation, 2022.
- Certificate, Mediating the Litigated Case, Straus Institute for Dispute Resolution (Pepperdine University) 2023.
- Member, ADR Section of the Florida Bar.
- Recognized by *Best Lawyers* and *Super Lawyers*.
- Member, Advisory Council, Ronald McDonald House Charities of Tampa Bay

EXPERIENCE

Mediator/Arbitrator/Owner, Kevlin Mediation PLLC

November 2021 to present

Facilitates mediations and arbitrations for matters in litigation, or prior to litigation. Focus is on matters involving commercial and personal lines insurance disputes, personal injury disputes, employment disputes, business and contractual disputes, HOA and condominium disputes, negligence, and professional liability disputes.

Managing Partner and Shareholder, Clausen Miller

June 2018 to October 2021

Responsible for opening and managing new Florida office for national insurance law firm, including marketing and retaining insurance company clients and developing law firm's Florida business sufficient to hire fourteen Florida attorneys handling more than 350 matters in first 18 months. Duties include advising insurance clients regarding coverage and claim handling and defending first party property lawsuits and liability lawsuits. Other duties include managing staff, client business development and presentations, and mentoring and coaching of attorneys.

Vice President of Litigation

March 2017 to June 2018

Director of Litigation, American Integrity Insurance, Tampa

May 2015 to March 2017

Responsible for all legal, legislative and regulatory matters impacting Florida property insurance company. Member of executive strategic leadership team. Achieved ROI of \$6.8M in 2017. Designed, hired, implemented and leads company's staff legal department. As legal counsel for insurance company claims, underwriting, and operations functions, reviews claim decisions, performs contract review and negotiations, and addresses various corporate and insurance law needs. Implemented interactive litigation management system to produce trend and performance analytics for continuous process improvements. Monitored and responded to claims complaints and bad faith allegations; organized and conducted periodic training of claims staff. Duties included litigation and appeal strategy, policy wording, and management of outside panel law firms. Responsible for portfolio of ~1,600 lawsuits involving Florida property and liability claims. Provided legislative and regulatory monitoring and advocacy, review and drafting of proposed legislation and talking points for Tallahassee liaison, and advised CEO and leadership team of developments and impact. Managed corporate litigation and *ad hoc* corporate legal needs. Frequent industry speaker; active in CLM and DRI.

Claim Counsel, Beazley, Boston

April 2009 to February 2015

In collaboration with outside counsel, developed insurance claim litigation and pre-litigation strategy including coverage, quantum, bad faith, liability, e-discovery, litigation holds, policy forms and wordings, class actions, and subrogation for global Lloyd's managing agent. Selected, audited, and monitored performance of national panel of attorneys, including approval of pleadings, motions, briefs, and legal strategies. Attended market meetings, trials, and mediations. Monitored legal trends for reporting to U.S. and London claim and underwriting staff. Accountabilities included management of policyholder complaint responses, drafting and oversight of service level agreements for outside counsel, contract review, and *ad hoc* legal research and analysis for London headquarters. Completed three-month assignment in London working within Lloyd's market (2011).

Director of Compliance, First State Management Group, Boston

February 2008 to March 2009

Managed federal and 50-state regulatory reporting and compliance for admitted and non-admitted insurance underwriting and claims subsidiary of The Hartford. Researched and interpreted regulatory and legal developments and developed guidelines for underwriting and claims departments. Completed annual business risk assessments. Ensured proper state licensing of entities and individuals. Responded

to state insurance department annual and quarterly premium reporting requirements, data calls and consumer complaints.

Litigation Manager, The Hartford, Hartford, Connecticut

March 2006 to February 2008

* Compliance/Quality Audits: Performed on-site audits of outside panel counsel law firms with emphasis on quality of representation and compliance with litigation guidelines. Audited legal invoices and legal work product for accuracy and efficiency. Drafted comprehensive case handling guidelines for panel firms.

* Management: Collaborated with regional claim centers regarding panel counsel selection and performance issues, developed internal and external websites, monitored external court reporters and subpoena service vendors for service quality and contractual compliance, managed projects performed by paralegals within department.

Staff Attorney, The Hartford, Minneapolis, Minnesota

January 2003 to March 2006

Represented policyholders in workers' compensation, asbestos, and third party liability cases. Active caseload included complete solo handling of all aspects of litigation from initial evaluation through discovery, final hearings, and appeals.

Staff Attorney, State Fund Mutual, Minneapolis, Minnesota

March 1996 to March 2002

Represented policyholders in workers' compensation, asbestos, and third party liability cases. Active caseload included complete solo handling of all aspects of litigation from initial evaluation through discovery, final hearings, and appeals.

EDUCATION

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| • A.L.M. (Master's) General Management | Harvard University Extension School |
| • Juris Doctorate | University of Iowa |
| • Bachelor of Arts (Journalism) | University of Iowa |
| • Award in London Market Insurance | Chartered Insurance Institute |

BAR ADMISSION

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| • Massachusetts | •Florida |
| • Minnesota (<i>inactive</i>) | •Iowa (<i>inactive</i>) |

SPEAKING ENGAGEMENTS

- DRI Insurance Coverage and Claims
Bad Faith and Extra-Contractual Liability In-House Roundtable June 2015, Chicago
- CLM Annual Conference
Insurance Coverage: FAQs About AOBs and H2O April 2016, Orlando
- Gordon & Rees Legal Education Conference
The Imperfect Claim: Addressing Problems Effectively and Diplomatically May 2016, New York
- CLM Southwest Conference
Emerging and Horizon Technologies in Handling Larger Loss Property Damage Claims November 2016, Dallas
- 2017 WIND Conference
AOB: Good, Bad, Ugly February 2017, Orlando
- PLRB Annual Conference
Consent Judgments: Insurers' Problems & Solutions March 2017, Boston
- Consero Financial Services & Insurance Litigation Forum
Corporate Legal Operations: Running Your Law Department Like a Business April 2017, Miami
- Bottomline Customer Conference
Goal: Reduce Legal Spend Below Current Levels May 2017, Chicago
- DRI Insurance Bad Faith and Extra-Contractual Liability Conference
Caught in a Trap: Identifying and Defeating Bad Faith Threats in First-Party Matters June 2017, Boston
- IASA Annual Conference
Assignment of Benefits October 2017, Orlando
- INCON: Insurance Conference on Financial Reporting
Fighting Back: Weapons to Fight AOB Nov. 2017, Clearwater
- PLRB Annual Conference
Law & Ethics for Florida Adjusters April 2018, Orlando
- 2020 WIND Conference
Winning With Experts January 2020, Orlando
- ADR Section of the Florida Bar Webinar
Panel Debate on Non-Binding Arbitration December 2022
- 2023 Windstorm Conference
Mediation Pro Tips: Negotiation Hacks for Overcoming the Impossible January 2023, Orlando
- 2023 PLRB Claims Conference
Arbitration: Optimizing Efficiencies and Outcomes March 2023, Orlando

- ARIAS•U.S. 2023 Spring Conference May 2023, Amelia Island
Florida's Property Insurance Crisis: How, Why, and Where Do We Go From Here?
- 2023 PLRB Large Loss Conference November 2023, Atlanta
Investigating & Arbitrating the Suspicious Theft Claim